

Online Privacy Policy

Effective January 2020

Your privacy is important to CPS. This Policy applies to all personally identifiable nonpublic information about you that is obtained through this website or any other online service provided by CPS for the purpose of providing CPS services.

We may collect and share personal information about you while using our online services where we believe it is reasonably required for our ordinary business purposes. The information may include but is not limited to:

- Your name, address, phone number, and email address.
- Your account number, user name, and password.
- Payment information, a social security number, or other information that we believe is reasonably required for our ordinary business purposes.
- Technical information relating to how and when you visit CPS. We use "cookies" to collect information about how our customers use our site in order to better serve them.

In addition to our online services, we may collect nonpublic personal information about you from the following sources:

- Information we receive from you on applications or other forms.
- Information about your transactions with us, our affiliates, or others.
- Information we receive from available online and offline sources, including consumer reporting agencies (credit bureaus).
- Information from third party sources, such as employers, landlords, and personal references.
- Information we receive from motor vehicle dealers and other financial institutions.

All personal information is collected, processed, sold and/or disclosed pursuant to the federal Gramm-Leach-Bliley Act (GLBA). We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you, or to enable us to meet our quality control and similar obligations. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

We take reasonable physical, electronic, and procedural steps to ensure that your information is treated securely. Please note that information you send to us may not be secure when it is transmitted to us. We recommend that you do not use unsecure connections to communicate sensitive or confidential information to us. We recommend that you do not disclose your password to anyone.

We use "cookies" to collect data about how our site is used. Cookies let us record information about your preferences and passwords and permit you to access our site without having to reintroduce yourself. These cookies, however, do not store any personally identifiable information such as your name, email address, phone number, etc. as you browse the site.

When you visit us, our Web server sends a cookie to your computer. This cookie stores a limited amount of information about your site visit. The cookie tracks aggregate information on how our site is being used, including session counts, navigation patterns, pages visited, etc.

From time to time, we may make changes to this Policy in order to accommodate new technologies, industry practices, regulatory requirements, or for other purposes. We encourage you to review the Policy periodically.

Any changes to the Policy will become effective when the revised Policy is posted on the website. By continuing to use these online services following such changes, you are agreeing to accept the terms of the revised Policy.

If you have any further questions about our privacy statement, please feel free to write to us: CPS, 19500 Jamboree Rd, Irvine, CA, Attn: Chief Legal / Privacy Officer.

California and Vermont Residents

If you are a resident of either California or Vermont (based on address information you supply to us) our policy regarding sharing of your personal nonpublic information is as described in this paragraph, and not as described above: We do not disclose any nonpublic personal information about our California and Vermont customers or former customers to anyone, except as permitted by law.